Home and Community Based Services Billing Manual

Children's Home and Community Based Services (CHCBS),

Children with Life Limiting Illness (CLLI) Children with Autism (CWA)

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Home and Community Based Services (HCBS) Overview

Children's Home and Community Based Services (CHCBS) Waiver

Children with a Life Limiting Illness (CLLI) Waiver Children with Autism (CWA) Waiver

Medicaid is a health care program for low income Coloradans. Applicants must meet eligibility criteria for one of the Medicaid Program categories in order to qualify for benefits. Major program categories include:

- Aid to Families with Dependent Children/Medicaid Only
- · Aid to the Needy Disabled
- Baby Care/Kids Care

- Colorado Works/TANF (Temporary Assistance for Needy Families)
- Aid to the Blind
- Old Age Pension

Waiver programs provide additional Medicaid benefits to specific populations who meet special eligibility criteria.

Level of care determinations are made annually by the case management agencies (aka Single Entry Points and Community Center Boards). Members must meet financial, medical, and program criteria to access services under a waiver. The applicant must be at risk of placement in a nursing facility, hospital, or ICF/IID (intermediate care facility for Individuals with an Intellectual Disability). To utilize waiver



benefits, members must be willing to receive services in their homes or communities. A member who receives services through a waiver is also eligible for all basic Medicaid covered services except nursing facility and long-term hospital care. When a member chooses to receive services under a waiver, the services must be provided by certified Medicaid providers or by a Medicaid contracting managed

care organization (MCO).

Each waiver has an enrollment limit. Applicants may apply for more than one waiver, but may only receive services through one waiver at a time.

Prior Authorization Requests (PARs)

Unless otherwise noted, all HCBS services require prior approval before they can be reimbursed by the Colorado Medical Assistance Program. Case Management Agencies (CMA) complete the Prior Approval and/or Cost Containment requests for their specific programs according to instructions published in the regulations for the Department of Health Care Policy and Financing (the Department).

Providers may contact the CMA for the status of the PAR or inquire electronically through the Colorado Medical Assistance Program Web Portal.

The CMAs responsibilities include, but are not limited to:

- Informing members and/or legal guardian of the eligibility process.
- Submitting a copy of the approved Enrollment Form to the County department of human/social services for a Colorado Medical Assistance Program member identification number.
- Developing the appropriate Prior Approval and/or Cost Containment Record Form of services and projected costs for approval.
- Submitting a copy of the Prior Authorization and/or Cost Containment document to the authorizing agent. A list of authorizing agents can be found in Appendix D of the Appendices in the Provider Services Billing Manuals section.
- Assessing the member's health and social needs.
- Arranging for face-to-face contact with the member.
- Monitoring and evaluating services.
- Reassessing each member annually or upon change in condition.
- Demonstrating continued cost effectiveness whenever services increase or decrease.

Approval of prior authorization does not guarantee Colorado Medical Assistance Program payment and does not serve as a timely filing waiver. Prior authorization only assures that the approved service is a medical necessity and is considered a benefit of the Colorado Medical Assistance Program. All claims, including those for prior authorized services, must meet eligibility and claim submission requirements (e.g., timely filing, provider information completed appropriately, required attachments included, etc.) before payment can be made.

Prior approvals must be completed thoroughly and accurately. If an error is noted on an approved request, it should be brought to the attention of the member's case manager for corrections. Procedure codes, quantities, etc., may be changed or entered by the member's case manager.

The authorizing agent or CMA is responsible for timely submission and distribution of copies of approvals to agencies and providers contracted to provide services.

PAR Submission

The following PAR (CHCBS, CLLI, and CWA) forms are fillable electronically and are located in the Provider Services Forms section of the Department's website. The use of the forms is strongly encouraged due to the complexity of the calculations.

Send all New, Continued Stay Reviews (CSR), and Revised PARs for CHCBS, CLLI, and CWA to the Department's fiscal agent:

Xerox State Healthcare PARs P.O. Box 30 Denver, CO 80201-0030

Note: If submitted to the Department's fiscal agent, the following correspondence will not be returned to case managers, outreach will not be performed to fulfill the requests, and all such requests will be recycled: 1) Paper PAR forms that do not clearly identify the case management agency in the event the form(s) need to be returned and/or 2) PAR revision requests not submitted on Department approved PAR forms, including typed letters with revision instructions. Should questions arise about what fiscal agent staff can process, please contact the appropriate Department Waiver manager.

PAR Form Instructional Reference Table

Field Label	Completion Format	Instructions
PA Number being revised		Conditional Complete if PAR is a revision. Indicate original PAR number assigned.
Revision	Check box ☐ Yes ☐ No	Required Check the appropriate box.
Client Name	Text	Required Enter the member's last name, first name and middle initial. Example: Adams, Mary A.
Client ID	7 characters, a letter prefix followed by six numbers	Required Enter the member's state identification number. This number consists of a letter prefix followed by six numbers. Example: A123456
Sex	Check box □ M □ F	Required
Birthdate	6 numbers (MM/DD/YY)	Check the appropriate box. Required Enter the member's birth date using MM/DD/YY format. Example: January 1, 2010 = 01/01/10.
Requesting Provider #	8 numbers	Required Enter the eight-digit Colorado Medical Assistance Program provider number of the requesting provider.
Client's County	Text	Required Enter the member's county of residence
Case Number (Agency Use)	Text	Optional Enter up to 12 characters, (numbers, letters, hyphens) which helps identify the claim or member.
Dates Covered (From/Through)	6 numbers for from date and 6 numbers for through date (MM/DD/YY)	Required Enter PAR start date and PAR end date.

Field Label	Completion Format	Instructions
Services Description	Text	N/A List of approved procedure codes for qualified and demonstration services.
Provider	Text	Optional (CMA use) Enter up to 12 characters to identify provider.
Modifier	2 Letters	Required The alphanumeric values in this column are standard and static and cannot be changed.
Max # Units	Number	Required Enter the number of units next to the services being requested for reimbursement.
Cost Per Unit	Dollar Amount	Required Enter cost per unit of service.
Total \$ Authorized	Dollar Amount	Required The dollar amount authorized for this service automatically populates.
Comments	Text	Optional Enter any additional useful information. For example, if a service is authorized for different dates than in "Dates Covered" field, please include the HCPCS procedure code and date span here.
Total Authorized HCBS Expenditures	Dollar Amount	Required Total automatically populates.
Number of Days Covered	Number	Required The number of days covered automatically populates.
Average Cost Per Day	Dollar Amount	Required The member's maximum authorized cost divided by number of days in the care plan period automatically populates.

Field Label	Completion Format	Instructions
Immediately prior to HCBS enrollment, this client was in one of the following facility types:	Check box ☐ Nursing Facility ☐ Hospital	Required for CHCBS only Check the appropriate box.
Case Manager Name	Text	Required Enter the name of the Case Manager.
Case Manager Signature	Text	Required Signature of Case Manager.
Agency	Text	Required Enter the name of the case management agency.
Phone #	10 Numbers 123-456-7890	Required Enter the phone number of the Case Manager.
Email	Text	Required Enter the email address of the Case Manager.
Date	6 Numbers (MM/DD/YY)	Required Enter the date completed.



HCBS-CHCBS PAR Example

	STATE OF C	OLORADO DEPART	MENT OF HEA	ALTH CARE P	OLICY AND FINANC	ING		
	REQUEST FOR CHILDREN HO	ome and community b		physical factors week			PA Number be	ing revised:
A CHIENT NAME		In OUTSITIE			In one	L DIDTUS ATS	Revision?	Yes V No
1. CLIENT NAME		2. CLIENT ID			3. SEX	4. BIRTHDATE		
Client, Ima	lo outriro countra	A11111	* OENO (110E)		□M √F	7/7/2007		
5. REQUESTING PROVIDER#	6. CLIENT'S COUNTY	7. CASE NUMBER (A	AGENCY USE)		8. DATES COVERE From:	786	Through:	07/04/14
00112233		L				07700713	rinough.	07704714
9. Description		10. Provider	11. Modifier	12. Max # Units	:ES 13. Cost Per Unit	14. Total \$ Authorized	15. Comment	s:
T1016 CHCBS Case Managemer	nt (U5)			90	\$8.4	\$758.70		
H0038 IHHS Health Maintenance	Activities (U5)			4928	\$7.09	\$34,939.52		
A								
В								
16. TOTAL AUTHORIZED HCBS	S EXPENDITURES (SUM (DE AMOUNTS IN C	OLUMN 14 AR	OVE)	*			\$35,698.22
17. NUMBER OF DAYS COVER				,				\$35,898.22
18. AVERAGE COST PER DAY		-6	number of days	in the care p	lan period)			\$97.80
A. Monthly State Cost Conta	in ment Amount							\$0.00
B. Divided by 30.42 days = [Daily Cost Containment Ce	iling						\$0.00
19. Immediately prior to HCBS er	nrollment, this client was in	one of the following	facility types:		lursing Facility	/ Hospital		40.00
20. CASE MANAGER NAME		21. AGENCY		22. PHONE #	23. EN	1AIL		24. DATE
Jane Doe 20a. Case Manager Signature Jane Doe	:	AAA		333-111-2222	! Jane.I	Ooe@AAA.com		7/15/2013
1		DO NOT WRITE BEL	_OW - AUTHOR	IZING AGENT	USE ONLY			
25. CASE PLAN: Approve	ed Date:	Denied Date:		Retu	m for correction- Date	5		
26. REGULATION(S) upon which De	nial or Return is based:							
27. DEPARTMENT APPROVAL SIGI	NATURE:					28. DATE:		

HCBS-CLLI PAR Example

	STATE OF	COLORA	DO DEPARTM	ENT OF HEALT	H CARE POLIC	Y AND FINAN	ICING			
	REQUEST FOR CHILDREN	HOME AN	D COMMUNITY	BASED SERVICES	(HCBS) PRIOR	APPROVAL AND	COST	CONTAINMENT		CLLHUD
	Н	CBS - C	hildren wit	h Life Limiti	ing Illness (g Illness (CLLI) Waiver			PANumber being	revised
						,			- · · · · · · · · · · · · · · · · · · ·	
1. CLIENT NAME		2. CLIEN	IT ID			3. SEX		4. BIRTHDATE	Revision?	os ⊌No
Client Ima		1212121				Ø. OEA		1/1/2010		
5. REQUESTING PROVIDER #	6. CLIENT'S COUNTY		NUMBER (AG	ENCYUSE)		8. DATESCO				
0101010101	Jefferson					From:		06/01/14	Through:	05/31/15
		8	TATEMENT (OF REQUEST!	ED SERVICE	\$				
9. Description			10. Provider	11. Modifier	12. Max # Units	13. Cost Pe		14. Total \$ Authorized	15. Comments	
H2032 Art and Play Therapy (UD)				НА	30	\$15.41		\$482.30		
H2032 Art and Play Therapy Group	(UD)						\neg			
H2032 Music Therapy (UD)										
H2032 Music Therapy Group (UD)				HQ	30	\$8.63		\$258.90		
97124 Massage Therapy (UD)										
G9012 Care Coordination (UD)										
89123 Pain and Symptom Manage	mert (UD)									
85150 Respite Care - Unskilled (4)	hours or less) (UD)									
85151 Respite Care - Unskilled (4)	hours or more) (UD)									
T1005 Respite Care - CNA (4 hour	s or less) (UD)									
89125 Respite Care - CNA (4 hour	s or more) (UD)									
T1005 Respite Care - Skilled RN, L	PN (4 hours or less) (UI	D)								
89125 Respite Care - Skilled RN, L	.PN (4 hours ormore) (U	D)								
80257 Bereavement Counseling (U	JD)									
80257 Therapeutic Life Limiting Illn	ness Support - Individual	(UD)								
80257 Therapeutic Life Limiting Illn	ness Support - Family (UI	0)								
80257 The apeutic Life Limiting Illr	ness Support - Group (UI	D)								
A										
В										
16. TOTAL AUTHORIZED HCBS	EXPENDITURES (SUM	OF AMO	UNTS IN COL	LUMN 14 ABO	VE)					\$721.20
17. NUMBER OF DAYS COVERE	D (FROM FIELD 8 ABOV	VE)								365
18. AVERAGE COST PER DAY (0	Client's maximum authori	zed cost	divided by nu	mber of days in	n the care plan	n period)				\$1.98
A. Monthly State Cost Contain										\$0.00
B. Divided by 30.42 days = Da	ily Cost Containment Cei	ling								\$0.00
19. CASE MANAGER NAME 20. AC			ENCY		21. PHONE	# 2	22. EM	AIL		23. DATE
John Doe										
19A. CASE MANAGER SIGNATURE: BBB					222-111-444	ا_ 4	John.D	oe@888.com		6/2/2013
John Doe										
DO NOT WRITE BELOW - AUTHORIZING AGENT USE ONLY										
24. CASE PLAN: Approved Date: Denied Date: Return for correction- Date:										
25. REGULATION(S) upon which [Denial or Return is based	t								
26. DEPARTMENT APPROVAL SI	16. DEPARTMENT APPROVAL SIGNATURE: 27. DATE:									

HCBS-CWA PAR Example

	STATE OF	COLORAD	O DEPARTMEN	T OF HEALTH C	AREPOLICY	AND FINANCING			
	REQUEST FOR CHILDREN H	OME AND C	OMMUNITYBASED	SERVICES (HCE	S) PRIOR APPRI	VAL AND COST CO	NTAINMENT		OWALL
HCB\$ - Children with Autism (CWA) Waiver					PANumberbeit	ng revised:			
								Revision?	Yes ✓ No
1. CLIENT NAME		2. CLIEN	ΓID			3. SEX	4. BIRTHDATE		
Client, Ima		A 444 444	4			□M VF	10/1/2010		
5. REQUESTING PROVIDER #	6. CLIENT'S COUNTY	7. CASE	NUMBER (AGEN	CY USE)		8. DATES COVE	(ED		
555 5555 55	A da ma					From:	07/01/13	Through:	0 6/30/14
		ST	ATEMENTOF	REQUESTED	SERVICES.				
9. Description			10. Provider	11. Modifier	12. Max # Unita	13. Cost PerUn	it 14. Total \$ Authorized	15. Commen	ta:
H0004 Behavior Therapies, Lead	Therapist (UL)				196	\$23.3	\$4,568.76		
H0004 Behavior Therapies, Seni	or Therapist (UL)			HN	1600	\$12.1	\$19,424.00		
H2019 Behavior Therapies, Line	Staff (UL)								
H2000 Ongoing Treatment Evalu	ations (UL)								
H2000 Post Service Evaluation (UL)			TS					
A									
В									
16. TOTAL AUTHORIZED HCBS	5 EXPENDITURES (SUM O	F AMOUN	ITS IN COLUM	N 14 ABOVE)					\$23,992.76
17. NUMBER OF DAYS COVER	ED (FROM FIELD 8 ABOVE	E)							365
18. AVERAGE COST PER DAY	(Client's maximum authoriz	ed cost di	vided by numbe	r of days in the	care plan per	iod)			\$65.73
A. Monthly State Cost Conta	in ment Amount								\$0.00
B. Divided by 30.42 days = D	Daily Cost Containment Ceili	ng							\$0.00
19. CASE MANAGER NAME		20. AGE	NCY		21. PHONE	‡ 22.E	MAIL		23. DATE
Jane Doe									
19A. CASE MANAGER SIGNATURE: CCC				111-222-333	3 Jane	Doe @CCC.com		7/1/2014	
Jane Doe									
DO NOT WRITE BELOW - AUTHORIZING AGENT USE ONLY									
24. CASE PLAN: Approved Date: Return for correction- Date									
25. REGULATION(S) upon which D	enial or Return is based:								
26. DEPARTMENT APPROVAL SIG	. DEPARTMENT APPROVAL SIGNATURE: 27. DATE:								

Claim Submission

Paper Claims

Electronic claims format shall be required unless hard copy claims submittals are specifically authorized by the Department. Requests may be sent to the Department's fiscal agent, Xerox State Healthcare, P.O. Box 90, Denver, CO 80201-0090.

The following claims can be submitted on paper and processed for payment:



- Claims from providers who consistently submit 5 claims or fewer per month (requires approval)
- Claims that, by policy, require attachments
- Reconsideration claims

For more detailed CMS 1500 billing instructions, please refer to the CMS 1500 General Billing Information manual in the Provider Services <u>Billing Manuals</u> section.

Electronic Claims

Instructions for completing and submitting electronic claims are available through the 837 Professional (837P) Web Portal User guide via the Web Portal and also on the Department's Colorado Medical Assistance Program Web Portal page.

Electronically mandated claims submitted on paper are processed, denied, and marked with the message "Electronic Filing Required."

The Special Program Indicator (SPI) must be completed on claims submitted electronically. Claims submitted electronically and on paper are identified by using the specific national modifiers along with the procedure code. The appropriate procedure codes and modifiers for each HCBS waiver are noted throughout this manual. When the services are approved, the claim may be submitted to the Department's fiscal agent. For more detailed billing instructions, please refer to the CMS 1500 General Billing Information in the Provider Services Billing Manuals section.

Procedure/HCPCS Codes Overview

The Department develops procedure codes that are approved by the Centers for Medicare & Medicaid Services (CMS). The codes are used to submit claims for services provided to Colorado Medical Assistance Program members. The procedure codes represent services that may be provided by enrolled certified Colorado Medical Assistance Program providers.

The Healthcare Common Procedural Coding System (HCPCS) is divided into two principal subsystems, referred to as level I and level II of the HCPCS. Level I of the HCPCS is comprised of CPT (Current Procedural Terminology), a numeric coding system maintained by the American Medical Association (AMA).

The CPT is a uniform coding system consisting of descriptive terms and identifying codes that are used primarily to identify medical services and procedures furnished by physicians and other health care professionals. Level II of the HCPCS is a standardized coding system that is used primarily to identify products, supplies, and services not included in the CPT codes. These include ambulance services and durable medical equipment, prosthetics, orthotics, and supplies (DME/Supplies) when used outside a physician's office. Level II codes are also referred to as alpha-numeric codes because they consist of a single alphabetical letter followed by 4 numeric digits. CPT codes are identified using 5 numeric digits.

<u>Children's Home and Community Based Services</u> (CHCBS)

The Children's Home and Community Based Services (CHCBS) waiver program is for disabled children who are at risk of institutionalization in a hospital or nursing facility. These children would not otherwise qualify for Colorado Medical Assistance due to parental income and/or resources. All state plan Colorado Medical Assistance benefits and case management are provided to children birth through age 17. The children must meet the established minimum criteria for hospital or nursing facility level of care. Members meeting program eligibility requirements are certified as medically eligible for CHCBS by the case manager.



CHCBS Procedure Code Table

Providers may bill the following procedure codes for HCBS-CHCBS services:

HCBS-CHCBS Procedure Code Table (Special Program Code 88)					
Case Management (HCBS - CM)					
Description	Procedure Co Modifier(Units		
Case Management	T1016	U5	1 unit = 15 minutes		

In-Home Support Services (IHSS)

IHSS is limited to health maintenance activities, which include support for activities of daily living or instrumental activities of daily living. Additionally, IHSS providers must provide core independent living skills.

HCBS-CHCBS Procedure Code Table (Special Program Code 88)					
In-Home Support (HCBS-IHSS)					
Description	Procedure Co Modifier(s		Units		
Health Maintenance Activities	H0038	U5	1 unit = 15 minutes		

CHCBS, CLLI, and CWA Paper Claim Reference Table

The following paper form reference table gives required and/or conditional fields for the paper CMS 1500 claim form for HCBS-CHCBS, CLLI, and CWA claims:

CMS Field #	Field Label	Field is?	Instructions
1	Insurance Type	Required	Place an "X" in the box marked as Medicaid.

CMS Field #	Field Label	Field is?	Instructions
1a	Insured's ID Number	Required	Enter the member's Colorado Medical Assistance Program seven-digit Medicaid ID number as it appears on the Medicaid Identification card. Example: A123456.
2	Patient's Name	Required	Enter the member's last name, first name, and middle initial.
3	Patient's Date of Birth / Sex	Required	Enter the patient's birth date using two digits for the month, two digits for the date, and two digits for the year. Example: 070114 for July 1, 2014. Place an "X" in the appropriate box to indicate the sex of the member.
4	Insured's Name	Not Required	
5	Patient's Address	Not Required	
6	Patient's Relationship to Insured	Not Required	
7	Insured's Address	Not Required	
8	Reserved for NUCC Use		
9	Other Insured's Name	Not Required	
9a	Other Insured's Policy or Group Number	Not Required	
9b	Reserved for NUCC Use		

CMS Field #	Field Label	Field is?	Instructions
9c	Reserved for NUCC Use		
9d	Insurance Plan or Program Name	Not Required	
10 a-c	Is Patient's Condition Related to?	Not Required	
10d	Reserved for Local Use		
11	Insured's Policy, Group or FECA Number	Not Required	
11a	Insured's Date of Birth, Sex	Not Required	
11b	Other Claim ID	Not Required	
11c	Insurance Plan Name or Program Name	Not Required	
11d	Is there another Health Benefit Plan?	Not Required	
12	Patient's or Authorized Person's signature	Required	Enter "Signature on File", "SOF", or legal signature. If there is no signature on file, leave blank or enter "No Signature on File". Enter the date the claim form was signed.
13	Insured's or Authorized Person's Signature	Not Required	
14	Date of Current Illness Injury or Pregnancy	Not Required	

CMS Field #	Field Label	Field is?	Instructions
15	Other Date	Not Required	
16	Date Patient Unable to Work in Current Occupation	Not Required	
17	Name of Referring Physician	Not Required	
18	Hospitalization Dates Related to Current Service	Not Required	
19	Additional Claim Information	Conditional	LBOD Use to document the Late Bill Override Date for timely filing.
20	Outside Lab? \$ Charges	Not Required	
21	Diagnosis or Nature of Illness or Injury	Required	Enter at least one but no more than twelve diagnosis codes based on the member's diagnosis/condition. Enter applicable ICD indicator to identify which version of ICD codes is being reported. 0 ICD-10-CM HCBS CHCBS and CLLI may use R69 or R99 CWA must use F84.0
22	Medicaid Resubmission Code	Conditional	List the original reference number for resubmitted claims. When resubmitting a claim, enter the appropriate bill frequency code in the left-hand side of the field. 7 Replacement of prior claim 8 Void/Cancel of prior claim This field is not intended for use for original claim submissions.

CMS Field #	Field Label	Field is?	Instructions
23	Prior	Not	HCBS
	Authorization	Required	Leave blank
24	Claim Line Detail	Information	The paper claim form allows entry of up to six detailed billing lines. Fields 24A through 24J apply to each billed line. Do not enter more than six lines of information on the paper claim. If more than six lines of information are entered, the additional lines will not be entered for processing. Each claim form must be fully completed (totaled). Do not file continuation claims (e.g., Page 1 of 2).
24A	Dates of Service	Required	The field accommodates the entry of two dates: a "From" date of services and a "To" date of service. Enter the date of service using two digits for the month, two digits for the date and two digits for the year. Example: 010114 for January 1, 2014 From To O1 01 15 01 01 15 Span dates of service From To O1 01 15 01 31 15 Single Date of Service: Enter the six digit date of service in the "From" field. Completion of the "To field is not required. Do not spread the date entry across the two fields. Span billing: permissible if the same service (same procedure code) is provided on consecutive dates.
24B	Place of Service	Required	Enter the Place of Service (POS) code that describes the location where services were rendered. The Colorado Medical Assistance Program accepts the CMS place of service codes.

CMS Field #	Field Label	Field is?	Instructions		
			03 School 11 Office 12 Home 34 Hospice		
24C	EMG	Not Required	•		
24D	Procedures, Services, or Supplies	Required	Enter the HCPCS procedure code that specifically describes the service for which payment is requested. HCBS Refer to the CHCBS, CLLI or CWA procedure code tables.		
24D	Modifier	Conditional	Enter the appropriate procedure-related modifier that applies to the billed service. U to four modifiers may be entered when using the paper claim form. HCBS Refer to the CHCBS, CLLI or CWA procedure code tables.		
24E	Diagnosis Pointer	Required	Enter the diagnosis code reference letter (A-L) that relates the date of service and the procedures performed to the primary diagnosis. At least one diagnosis code reference letter must be entered. When multiple services are performed, the primary reference letter for each service should be listed first, other applicable services should follow. This field allows for the entry of 4 characters in the unshaded area.		
24F	\$ Charges	Required	•		

CMS Field #	Field Label	Field is?	Instructions
			The base procedure is the procedure with the highest allowable amount. The base code is used to determine the allowable amounts for additional CPT surgical procedures when more than one procedure from the same grouping is performed. Submitted charges cannot be more than charges made to non-Colorado Medical Assistance Program covered individuals for the same service. Do not deduct Colorado Medical Assistance Program co-payment or commercial insurance payments from the usual and customary charges.
24G	Days or Units	Required	Enter the number of services provided for each procedure code. Enter whole numbers only- do not enter fractions or decimals.
24G	Days or Units	General Instruction s	A unit represents the number of times the described procedure or service was rendered. Except as instructed in this manual or in Colorado Medical Assistance Program bulletins, the billed unit must correspond to procedure code descriptions. The following examples show the relationship between the procedure description and the entry of units. Home & Community Based Services Combine units of services for a single procedure code for the billed time period on one detail line. Dates of service do not have to be reported separately. Example: If forty units of personal care services were provided on various days throughout the month of January, bill the personal care procedure code with a From Date of 01/03/XX and a To Date of 01/31/XX and 40 units.
24H	EPSDT/Family Plan	Not Required	EPSDT (shaded area) Not Required Family Planning (unshaded area) Not Required
24I	ID Qualifier	Not Required	

CMS Field #	Field Label	Field is?	Instructions
24J	Rendering Provider ID #	Not Required	
25	Federal Tax ID Number	Not Required	
26	Patient's Account Number	Optional	Enter information that identifies the patient or claim in the provider's billing system. Submitted information appears on the Provider Claim Report (PCR).
27	Accept Assignment?	Required	The accept assignment indicates that the provider agrees to accept assignment under the terms of the payer's program.
28	Total Charge	Required	Enter the sum of all charges listed in field 24F. Do not use commas when reporting dollar amounts. Enter 00 in the cents area if the amount is a whole number.
29	Amount Paid	Not Required	
30	Rsvd for NUCC Use		
31	Signature of Physician or Supplier Including Degrees or Credentials	Required	Each claim must bear the signature of the enrolled provider or the signature of a registered authorized agent. A holographic signature stamp may be used if authorization for the stamp is on file with the fiscal agent. An authorized agent or representative may sign the claim for the enrolled provider if the name and signature of the agent is on file with the fiscal agent. Each claim must have the date the enrolled provider or registered authorized agent signed the claim form. Enter the date the claim was signed using two digits for the month, two digits for the date and two digits for the year. Example: 070114 for July 1, 2014. Unacceptable signature alternatives:

CMS Field #	Field Label	Field is?	Instructions
			Claim preparation personnel may not sign the enrolled provider's name. Initials are not acceptable as a signature. Typed or computer printed names are not acceptable as a signature. "Signature on file" notation is not acceptable in place of an authorized signature.
32	32- Service Facility Location Information 32a- NPI Number 32b- Other ID #	Not Required	
33	33- Billing Provider Info & Ph # 33a- NPI Number 33b- Other ID #	Required	Enter the name of the individual or organization that will receive payment for the billed services in the following format: 1st Line Name 2nd Line Address 3rd Line City, State and ZIP Code 33a- NPI Number Not Required 33b- Other ID # Enter the eight-digit Colorado Medical Assistance Program provider number of the individual or organization.



CMS 1500 CHCBS Claim Example

HEALTH INSURANCE CLAIM FORM APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12		
PICA		PICA
1. MEDICARE MEDICAD TRICARE CHAMPM (Medicare #) ▼ (Medicaid #) (DW/DoD#) (Member)	HEALTH PLAN BLK LUNG	1a. INSURED'S LD. NUMBER (For Program in Item 1)
(Medicare 8) X (Medicatd 8) (D&CoD8) (Member / 2. PATIENT'S NAME (Last Name, First Name, Middle Initial)	3. PATIENT'S BIRTH DATE SEX	D444444 4. INSURED'S NAME (Last Name, First Name, Middle Initial)
Client, Ima A	10 16 11 M / X	
5. PATIENT'S ADDRESS (No., Street)	6. PATIENT RELATIONSHIP TO INSURED Self X Spouse Child Other	7. INSURED'S ADDRESS (No., Street)
CITY STATE	8. RESERVED FOR NUCC USE	CITY STATE
THE CODE		THE EDUCATE COLD IN COLD
ZIP CODE TELEPHONE (include Area Code)		ZIP CODE TELEPHONE (Include Area Code)
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)	10. IS PATIENT'S CONDITION RELATED TO:	ZIP CODE TELEPHONE (Include Area Code) () 11. INSURED'S POLICY GROUP OR FECA NUMBER
- OTHER BUT RETTY BOX INV OR ORGAN BUT BURER		s. INSURED'S DATE OF BIRTH SEX
OTHER INSURED'S POLICY OR GROUP NUMBER	EMPLOYMENT? (Current or Previous) YES NO	INSURED'S DATE OF BIRTH SEX MM P OD YY M P OTHER CLAIM ID (Designated by NUCC) INSURANCE PLAN NAME OR PROGRAM NAME d. IS THERE ANOTHER HEALTH SENERIT PLAN?
b. RESERVED FOR NUCC USE	b. AUTO ACCIDENT? PLACE (State)	b. OTHER CLAIM ID (Designated by NUCC)
c. RESERVED FOR NUCC USE	YES NO	c. INSURANCE PLAN NAME OR PROGRAM NAME
E. REGERTED FOR RECO COE.	c. OTHER ACCIDENT? YES NO	a. Haddeniae root hade on Producte foliae
d. INSURANCE PLAN NAME OR PROGRAM NAME	10d. RESERVED FOR LOCAL USE	d. IS THERE ANOTHER HEALTH BENEFIT PLAN?
READ BACK OF FORM BEFORE COMPLETING	A SIGNING THE FORM	YES X NO if yes, complete items 9, 9e and 9d. 13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize
 PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE. I authorize the to process this claim. I also request payment of government benefits either below. 	release of any medical or other information recessary	payment of medical benefits to the undersigned physician or supplier for services described below.
SIGNED SIgnature on File	DATE 1/1/15	SIGNED
14. DATE OF CURRENT ILLNESS, INJURY, ≈ PREGNANCY (LMP) 15.0 QUAL.	OTHER DATE MM DD YY	18. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION DD YY YOUNGED TO YY
17. NAME OF REFERRING PROVIDER OR OTHER SOURCE 716	-	18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM TO
19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC)		20. OUTSIDE LAB? \$ CHARGES
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY Relate A-L to se	ervice line below (24E) ICD Ind. 9	YES NO 22. RESUBMISSION ORIGINAL REF. NO.
A.1799.9 B.L C.L	D.	
E F. G.	H.1	23. PRIOR AUTHORIZATION NUMBER
24. A. DATE(S) OF SERVICE B. C. D.PROCI	EDURES, SERVICES, OR SUPPLIES E. DIAGNOSIS	F. G. H. I. J. DAYS INNET ID. RENDERING
MM DD YY MM DD YY SHAVES EMG CPT/HC		S CHARGES UNTS TO QUAL PROVIDER ID. #
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		NPI NPI
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		NPI NPI
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		NPI NPI
28. FEDERAL TAX I.D. NUMBER SSN EIN 28. PATIENT'S. Optional	ACCOUNT NO. 27. ACCEPT ASSIGNMENT? Forgost claims, see back) X YES NO	28. TOTAL CHARGE 29. AMOUNT PAID 30. Ravd for NUCC Use s 33 72 s
31. SIGNATURE OF PHYSICIAN OR SUPPLIER 32. SERVICE FA	ACILITY LOCATION INFORMATION	\$ 33 72 \$ 33. BILLING PROVIDER INFO & PH # ()
INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.)		CHCBS Provider 100 Any Street Any City
SIGNED Signature DATE 1/1/15	ь.	a. 04567890
NUCC Instruction Manual available at: www.nucc.org	PLEASE PRINT OR TYPE	APPROVED OMB-0938-1197 FORM CMS-1500 (02-12)

Home and Community Based Services for Children with Life Limiting Illness (CLLI)

The Home and Community Based Services for Children with Life Limiting Illness (CLLI) Waiver formerly



known as the Pediatric Hospice Waiver (PHW) is for children from birth through age 18 with a medical diagnosis of a life-limiting illness who meet the institutional level of care for inpatient hospitalization. Level of care determinations are conducted annually by the single entry point case management agencies. Services include Bereavement Counseling, Expressive Therapy (Art, Play, and Music), Massage Therapy, Palliative/Supportive Care (Care Coordination and Pain and Symptom Management), Respite Care, and Therapeutic Life Limiting Illness Support Services. Members that are

enrolled in the waiver also have access to all state plan Colorado Medical Assistance benefits, including curative care. There is no requirement for a nine-month terminal prognosis.



HCBS-CLLI Procedure Code Table

Providers may bill the following procedure codes for HCBS-CLLI services:

HCBS-CLLI Procedure Code Table (Special Program Code 97)					
Description		Procedure Code + Modifier(s)		Units	
Art and Play Therapy	H2032	UD, HA	11 - Office 12 - Home	1 unit = 15 minutes	
Art and Play Therapy - Group	H2032	UD, HA, HQ	11 - Office 12 - Home	1 unit = 15 minutes	
Music Therapy	H2032	UD	11 - Office 12 - Home	1 unit = 15 minutes	
Music Therapy - Group	H2032	UD, HQ	11 - Office 12 - Home	1 unit = 15 minutes	
Massage Therapy	97124	UD	11 - Office 12 - Home	1 unit = 15 minutes	
Care Coordination	G9012	UD	11 - Office 12 - Home	1 unit = 15 minutes	
Pain and Symptom Management	S9123	UD	12 – Home 11 - Office 34 - Hospice	1 unit = 1 hour	
Respite Care – Unskilled (4 hours or less)	S5150	UD	12 - Home	1 unit = 15 minutes	

HCBS-CLLI Procedure Code Table (Special Program Code 97)					
Description		Procedure Code + Modifier(s)		Units	
Respite Care – Unskilled (4 hours or more)	S5151	UD	12 - Home	1 unit = 1 day	
Respite Care – CNA (4 hours or less)	T1005	UD	12 - Home	1 unit = 15 minutes	
Respite Care – CNA (4 hours or more)	S9125	UD	12 - Home	1 unit = 1 day	
Respite Care - Skilled RN, LPN (4 hours or less)	T1005	UD, TD	12 - Home	1 unit = 15 minutes	
Respite Care - Skilled RN, LPN (4 hours or more)	S9125	UD, TD	12 - Home	1 unit = 1 day	
Bereavement Counseling	S0257	UD, HK	12 – Home 11 - Office	1 unit = lump sum	
Therapeutic Life Limiting Illness Support – Individual	S0257	UD	12 – Home 11 - Office	1 unit = 15 minutes	
Therapeutic Life Limiting Illness Support – Family	S0257	UD, HR	12 – Home 11 - Office	1 unit = 15 minutes	
Therapeutic Life Limiting Illness Support - Group	S0257	UD, HQ	12 – Home 11 - Office	1 unit = 15 minutes	

Service Limitations

Reimbursement for HCBS-CLLI Therapeutic Life Limiting Illness Support services (S0257 with any "UD" modifier) shall be limited to 98 hours per annual certification. Reimbursement for HCBS-CLLI respite care services (T1005, S9125, S5150 and S5151) shall be limited to 30 days (unique dates of service) per annual certification. Reimbursement for HCBS-CLLI respite care services (T1005, S9125, S5150 and S5151) shall not be duplicated at the same time of service as state plan Home Health or Palliative/Supportive Care services (S9123) and shall be denied. Expressive Therapy (H2032 – Art, Play, and Music) is limited to 39 hours per annual certification. Massage Therapy (97124) is limited to 24 hours per annual certification.

CMS 1500 HCBS-CLLI Claim Example

HEALTH INSURANCE CLAIM FORM		
APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12 PICA.		PICA TITLE
MEDICARE MEDICAID TRICARE CHAMPY (Medicare 8) X (Medicard 8) (DA/DoD8) (Member	HEALTH PLAN BLK LUNG	1s. INSURED'S LD. NUMBER (For Program in Barn 1) D444444
2. PATIENT'S NAME (Last Name, First Name, Middle Initial) Client, Ima A	3. PATIENT'S BIRTH DATE SEX	4. INSURED'S NAME (Last Name, First Name, Middle Initial)
5. PATIENT'S ADDRESS (No., Street)	8. PATIENT RELATIONSHIP TO INSURED	7. INSURED'S ADDRESS (No., Street)
CITY STATE	Self X Spouse Child Other 8. RESERVED FOR NUCC USE	CITY STATE
ZIP CODE TELEPHONE (Include Area Code)		ZIP CODE TELEPHONE (Include Area Code)
()		()
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)	10. IS PATIENT'S CONDITION RELATED TO:	11. INSURED'S POLICY GROUP OR FECA NUMBER
OTHER INSURED'S POLICY OR GROUP NUMBER	a. EMPLOYMENT? (Current or Previous) YES NO	INSURED'S DATE OF BIRTH SEX MM DD YY M F
b. RESERVED FOR NUCC USE	b. AUTO ACCIDENT? PLACE (State)	b. OTHER CLAIM ID (Designated by NUCC)
c. RESERVED FOR NUCC USE	c. OTHER ACCIDENT?	ZIP CODE TELEPHONE (Include Area Code) 11. INSURED'S POLICY GROUP OR FECA NUMBER 11. INSURED'S DATE OF BIRTH SEX MM DO YYY M F 15. OTHER CLAIM ID (Designated by NUCC) 16. INSURANCE PLAN NAME OR PROGRAM NAME 17. INSURANCE PLAN NAME OR PROGRAM NAME
d. INSURANCE PLAN NAME OR PROGRAM NAME	YES NO 10d. RESERVED FOR LOCAL USE	d. IS THERE ANOTHER HEALTH BENEFIT PLAN?
READ BACK OF FORM BEFORE COMPLETING	G & SIGNING THIS FORM	YES X NO # yes, complete fams 9, 9e and 9d. 13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize
 PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE: I authorize the to process this claim. I also request payment of government benefits either below. 	e release of any medical or other information necessary	payment of medical benefits to the undersigned physician or supplier for services described below.
SIGNATURE OF CURRENT ILLNESS, INJURY, or PREGNANCY (LMP) 15.	OTHER DATE MM DD YY	16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION
QUAL. QU	IAL.	FROM MM DD YY TO MM DD YY
111	x NPI	18. HOSPITALIZATION DATES RELATED TO CHIRRENT SERVICES FROM TO
19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC)		20. OUTSIDE LAB? \$ CHARGES YES NO
700 0	ervice line below (24E) ICD Ind. 9	22. RESUBMISSION ORIGINAL REF. NO.
E . C.	р.	23. PRIOR AUTHORIZATION NUMBER
	EDURES, SERVICES, OR SUPPLIES E.	F. G. H. I. J. J. DAYS BYET ID. DESACTIONS
MM DD YY MM DD YY SERVICE EMG CPT/HC	plain Unusual Circumstances) DIAGNOSIS PCS MODIFIER POINTER	S CHARGES UNTS TO D. RENDERING PROVIDER ID. #
01 01 15 01 01 15 12 S912	25 UD A	
		NPI NPI
		NPI NPI NPI
		NPI NPI
		NPI NPI
25. FEDERAL TAX LD. NUMBER SSN. EIN 26. PATIENT'S	ACCOUNT NO. 27. ACCEPT ASSIGNMENT?	NPI 28 TOTAL CHARGE 29 AMOUNT PAID 30 Ravel for NUCC Use
Optional	(Forgot, claims, see back)	s 155 29 s
31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.)	ACILITY LOCATION INFORMATION	SS. BILLING PROVIDER INFO & PH # () CLLI Provider 100 Any Street Any City
SIGNED SIgnature DATE 1/1/15 .	ь.	a. 04567890
NUCC Instruction Manual available at: www.nucc.org	PLEASE PRINT OR TYPE	APPROVED OMB-0938-1197 FORM CMS-1500 (02-12)

Home and Community Based Services for Children with Autism (HCBS-CWA)

The Home and Community Based Services for Children with Autism (HCBS-CWA) waiver program is for children from birth to age six (6) with a medical diagnosis of Autism. The children must meet the institutional level of care for an Intermediate Care Facility for Individuals with an Intellectual Disability (ICF/IID). Level of care determinations are made annually by the case management agency. Eligible children qualify for behavioral therapies provided through the waiver as well as for all state plan Colorado Medical Assistance benefits. Note: There is a limit of \$25,000 annually per child for CWA services.

HCBS-CWA Procedure Code Table

Providers may bill the following procedure codes for HCBS-CWA services:

HCBS-CWA Procedure Code Table (Special Program Code 96)					
Description	Description Procedure Code + Modifier(s)				
Behavioral Therapies, Lead Therapist	H0004	UL	1 unit = 15 minutes		
Behavioral Therapies, Senior Therapist	H0004	UL, HN	1 unit = 15 minutes		
Behavioral Therapies, Line Staff	H2019	UL	1 unit = 15 minutes		
Initial/ Ongoing Treatment Evaluation	H2000	UL	1 unit = 15 minutes		
Post Service Evaluation	H2000	UL, TS	1 unit = 15 minutes		



CMS 1500 HCBS-CWA Claim Example

HEALTH INSURANCE CLAIM FORM APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/1:	2			
PICA		PICA		
MEDICARE MEDICAD TRICARE CHAMP	HEALTH PLAN BLK LUNG	1s. INSURED'S LD. NUMBER (For Program in Bern 1)		
(Medicare 8) X (Medicaid 8) (DM/DoD8) (Membe 2. PATIENT'S NAME (Last Name, First Name, Middle Initial)	(IDB) (IDB) (IDB)	D444444 4. INSURED'S NAME (Last Name, First Name, Middle Initial)		
2 PATIENT'S NAME (Lest Name, First Name, Middle Initial) 3. PATIENT'S BRITTH DATE 4. INSURED'S NAME (Lest Name, First Name, Middle Initial) Client, Ima A 10 16 11 M F				
5. PATIENT'S ADDRESS (No., Street)	6. PATIENT RELATIONSHIP TO INSURED	7. INSURED'S ADDRESS (No., Street)		
CITY STATE	Self X Spouse Child Other 8. RESERVED FOR NUCC USE	CITY		
	E. RESERVES FOR RECO COE.			
ZIP CODE TELEPHONE (Include Area Code)	7	ZIP CODE TELEPHONE (Include Area Code)		
S. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)	10. IS PATIENT'S CONDITION RELATED TO:	11. INSURED'S POLICY GROUP OR FECA NUMBER		
2. OTHER HOUSE DO NAME (CAR HAIR, FEB HAIR, MODE HAR)	IL IS PATIENT S CONDITION RELATED TO.	III. INSURED S POUCT GROUP ON PEUX ROBBER		
a. OTHER INSURED'S POLICY OR GROUP NUMBER	a. EMPLOYMENT? (Current or Previous)	*. INSURED'S DATE OF BIRTH SEX MM DD YY		
b. RESERVED FOR NUCC USE	YES NO	M P		
	b. AUTO ACCIDENT? PLACE (State) YES NO	b. OTHER CLAIM ID (Designated by NUCC)		
c. RESERVED FOR NUCC USE	c. OTHER ACCIDENT?	c. INSURANCE PLAN NAME OR PROGRAM NAME		
d. INSURANCE PLAN NAME OR PROGRAM NAME	YES NO 10d. RESERVED FOR LOCAL USE	d. IS THERE ANOTHER HEALTH BENEFIT PLAN?		
a madronice rank force on rivourous force.	THE RESERVED FOR ESCAL COL	YES X NO # yes, complete items 9, 9e and 9d.		
READ BACK OF FORM BEFORE COMPLETING		13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize		
 PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE. I authorize to process this claim. I also request payment of government benefits either below. 		payment of medical benefits to the undersigned physician or supplier for services described below.		
SIGNED Signature on File	DATE 1/1/15	SIGNED		
	OTHER DATE MM DD YY	16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION MM DO YY		
QUAL Q	UAL	FROM		
17. NAME OF REFERRING PROVIDER OR OTHER SOURCE	is. NPI	18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM TO		
19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC)		20. OUTSIDE LAB? \$ CHARGES		
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY Relate A-L to		YES NO		
700 0	service line below (24E) ICD Ind. 9	22. RESUBMISSION ORIGINAL REF. NO.		
E F. C.	D. H.	23. PRIOR AUTHORIZATION NUMBER		
L L K	L			
	CEDURES, SERVICES, OR SUPPLIES E. Explain Unusual Circumstances) DIAGNOSIS CPCS MODIFIER POINTER	S CHARGES UNITS TO D. RENDERING OUN. PROVIDER ID. #		
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		NPI NPI		
		NPI NPI		
25. FEDERAL TAX LD. NUMBER SSN EIN 26. PATIENT	S ACCOUNT NO. 27. ACCEPT ASSIGNMENT? Forgort claims, see back)	28. TOTAL CHARGE 29. AMOUNT PAID 30. Ravd for NUCC Use		
Optional	X YES NO	s 72 84 s		
31. SIGNATURE OF PHYSICIAN OR SUPPLIER 32. SERVICE FACILITY LOCATION INFORMATION 33. BILLING PROVIDER INFO & PH # ()				
(I certify that the statements on the reverse apply to this bill and are made a part thereof.)		CWA Provider 100 Any Street		
		Any City		
SIGNED SIgnature DATE 1/1/15 .	b.	a. 04567890		
IUCC Instruction Manual available at: www.nucc.org	PLEASE PRINT OR TYPE	APPROVED OMB-0938-1197 FORM CMS-1500 (02-12		

Late Bill Override Date

For electronic claims, a delay reason code must be selected and a date must be noted in the "Claim Notes/LBOD" field.

Valid Delay Reason Codes

- 1 Proof of Eligibility Unknown or Unavailable
- 3 Authorization Delays
- 7 Third Party Processing Delay
- 8 Delay in Eligibility Determination
- 9 Original Claim Rejected or Denied Due to a Reason Unrelated to the Billing Limitation Rules
- 11 Other

The Late Bill Override Date (LBOD) allows providers to document compliance with timely filing requirements when the initial timely filing period has expired. Colorado Medical Assistance Program providers have 120 days from the date of service to submit their claim. For information on the 60-day resubmission rule for denied/rejected claims, please see the General Provider Information manual in the Provider Services Billing Manuals section.

Making false statements about timely filing compliance is a misrepresentation and falsification that, upon conviction, makes the individual who prepares the claim and the enrolled provider subject to fine and imprisonment under state and/or federal law.

Billing Instruction Detail	Instructions			
LBOD Completion Requirements	Electronic claim formats provide specific fields for documenting the LBOD.			
	 Supporting documentation must be kept on file for 6 years. 			
	 For paper claims, follow the instructions appropriate for the claim form you are using. 			
	> UB-04: Occurrence code 53 and the date are required in FL 31-34.			
	 CMS 1500: Indicate "LBOD" and the date in box 19 – Additional Claim Information. 			
	2006 ADA Dental: Indicate "LBOD" and the date in box 35 - Remarks			
Adjusting Paid Claims	If the initial timely filing period has expired and a previously submitted claim that was filed within the original Colorado Medical Assistance Program timely filing period or the allowed 60 day follow-up period was paid and now needs to be adjusted, resulting in additional payment to the provider.			
	Adjust the claim within 60 days of the claim payment. Retain all			
	documents that prove compliance with timely filing requirements.			
	Note: There is no time limit for providers to adjust paid claims that would result in repayment to the Colorado Medical Assistance Program.			

Billing Instruction Detail	Instructions		
	LBOD = the run date of the Colorado Medical Assistance Program Provider Claim Report showing the payment.		
Denied Paper Claims	If the initial timely filing period has expired and a previously submitted paper claim that was filed within the original Colorado Medical Assistance Program timely filing period or the allowed 60 day follow-up period was denied. Correct the claim errors and refile within 60 days of the claim denial or rejection. Retain all documents that prove compliance with timely filing requirements. LBOD = the run date of the Colorado Medical Assistance Program Provider Claim Report showing the denial.		
Returned Paper Claims Rejected Electronic	Colorado Medical Assistance Program timely filing period or the allowed 60 day follow-up period was returned for additional information. Correct the claim errors and re-file within 60 days of the date stamped on the returned claim. Retain a copy of the returned claim that shows the receipt or return date stamped by the fiscal agent. LBOD = the stamped fiscal agent date on the returned claim.		
Claims	An electronic claim that was previously entered within the original Colorado Medical Assistance Program timely filing period or the allowed 60 day follow-up period was rejected and information needed to submit the claim was not available to refile at the time of the rejection. Correct claim errors and refile within 60 days of the rejection. Maintain a printed copy of the rejection notice that identifies the claim and date of rejection. LBOD = the date shown on the claim rejection report.		
Denied/Rejected Due to Member Eligibility	An electronic eligibility verification response processed during the original Colorado Medical Assistance Program timely filing period states that the individual was not eligible but you were subsequently able to verify eligibility. Read also instructions for retroactive eligibility. File the claim within 60 days of the date of the rejected eligibility verification response. Retain a printed copy of the rejection notice that identifies the member and date of eligibility rejection. LBOD = the date shown on the eligibility rejection report.		
Retroactive Member Eligibility	The claim is for services provided to an individual whose Colorado Medical Assistance Program eligibility was backdated or made retroactive. File the claim within 120 days of the date that the individual's eligibility information appeared on state eligibility files. Obtain and maintain a letter or form from the county departments of social services that: Identifies the patient by name States that eligibility was backdated or retroactive		

Billing Instruction Detail	Instructions	
	Identifies the date that eligibility was added to the state eligibility system.	
	LBOD = the date shown on the county letter that eligibility was added to o first appeared on the state eligibility system.	
Delayed Notification of Eligibility		
	Medical Assistance Program benefits.	
Electronic Medicare Crossover Claims	An electronic claim is being submitted for Medicare crossover benefits within 120 days of the date of Medicare processing/ payment. (Note: On the paper claim form (only), the Medicare SPR/ERA date field documents crossover timely filing and completion of the LBOD is not required.) File the claim within 120 days of the Medicare processing/ payment date shown on the SPR/ERA. Maintain the original SPR/ERA on file. LBOD = the Medicare processing date shown on the SPR/ERA.	
Medicare Denied Services	The claim is for Medicare denied services (Medicare non-benefit services, benefits exhausted services, or the member does not have Medicare coverage) being submitted within 60 days of the date of Medicare processing/denial. Note: This becomes a regular Colorado Medical Assistance Program claim, not a Medicare crossover claim. File the claim within 60 days of the Medicare processing date shown on	
	the SPR/ERA. Attach a copy of the SPR/ERA if submitting a paper claim and maintain the original SPR/ERA on file. LBOD = the Medicare processing date shown on the SPR/ERA.	

Billing Instruction Detail	Instructions	
Commercial Insurance Processing	The claim has been paid or denied by commercial insurance. File the claim within 60 days of the insurance payment or denial. Retain the commercial insurance payment or denial notice that identifies the patient, rendered services, and shows the payment or denial date. Claims must be filed within 365 days of the date of service. No exceptions are allowed. If the claim is nearing the 365-day limit and the commercial insurance company has not completed processing, file the claim, receive a denial or rejection, and continue filing in compliance with the 60-day rule until insurance processing information is available. LBOD = the date commercial insurance paid or denied.	
Correspondence LBOD Authorization	The claim is being submitted in accordance with instructions (authorization) from the Colorado Medical Assistance Program for a 60 day filing extension for a specific member, claim, services, or circumstances. File the claim within 60 days of the date on the authorization letter. Retain the authorization letter. LBOD = the date on the authorization letter.	
Member Changes Providers during Obstetrical Care	The claim is for obstetrical care where the patient transferred to another provider for continuation of OB care. The prenatal visits must be billed using individual visit codes but the service dates are outside the initial timely filing period. File the claim within 60 days of the last OB visit. Maintain information in the medical record showing the date of the last prenatal visit and a notation that the patient transferred to another provider for continuation of OB care. LBOD = the last date of OB care by the billing provider.	



HCBS-CHCBS, CWA, and CLLI Specialty Manuals Revisions Log

Revision Date	Section/Action	Pages	Made by
05/07/2013	Created	All	jg/cc/sm
12/31/2013	Added the following services to the CWA waiver: Initial/ Ongoing Treatment Evaluation (H2000) and Post Service Evaluation (H2000)	25	сс
05/08/2014	Updated CLLI PAR Example	8	mm
05/08/2014	Updated CWA PAR Example	9	mm
05/08/2014	Updated CLLI Procedure Code Table to account for new 7/1 services. Benefit description and limitations also revised	21-22	mm
05/08/2014	Updated CLLI Claim Example	23	mm
05/09/2014	Updated CWA Units for Post Service Eval. Changed from 1 minutes to 15 minutes	24	Mm
8/1/14	Replaced all CO 1500 references with CMS 1500	Throughout	ZS
8/1/14	Updated Professional Claim Billing Instructions section with CMS 1500 information.		ZS
8/1/14	Changed all references of client to member	Throughout	ZS
8/1/14	Updated all claim examples to the cms 1500		ZS
8/4/14	Updated all web links to reflect new Department website	Throughout	Mm
8/5/14	Added Expressive Therapy Service Limitations per benefit manager	20	mm
8/5/14	Added CWA limit per benefit manager	23	mm
12/8/14	Removed Appendix H information, added Timely Filing document information	28	Мс
8/31/15	Changed font to Tahoma, updated TOC.	Throughout	JH
	Removed ICD-9 Reference and changed to ICD-10 codes. Discussed with policy ICD-10 change.	16	
	Reviewed for ColoradoPAR/cwqi changes but none	Throughout	
09/08/2015	TOC update, changes accepted, minor formatting	Throughout	bl